

State of Misconsin 2017 - 2018 LEGISLATURE

LRB-3975/1 TJD:emw&ahe

2017 ASSEMBLY BILL 1019

March 12, 2018 - Introduced by Representatives Anderson, Kolste, Berceau, Zamarripa, Sargent, Ohnstad, Spreitzer, Sinicki, Subeck, Brostoff and Pope, cosponsored by Senators Larson, Vinehout and Risser. Referred to Committee on Insurance.

- 1 AN ACT *to create* 609.047 of the statutes; **relating to:** provider directories for certain health plans.
 - Analysis by the Legislative Reference Bureau

This bill requires a defined network plan or preferred provider plan to make a current directory of health care providers in the plan's network of providers available to anyone considering enrollment in the plan and to the plan's enrollees at least annually. Defined network plans and preferred provider plans are types of managed care organizations that provide health care benefits to their enrollees. The bill requires the plan to maintain a current provider directory on its Internet site, to ensure that the directory on the site is updated at least quarterly, and to ensure that the public may view the provider directory on the site without creating or accessing an account or entering a policy or contract number. A plan is also required by the bill to provide information in each electronic and print directory on providers for each of the plan's covered services, prominently indicate in each electronic and print directory which providers are accepting new patients at the time the directory is updated, and accommodate with each electronic and print directory the communication needs of persons with disabilities and persons with limited English proficiency.

The people of the state of Wisconsin, represented in senate and assembly, do enact as follows:

ASSEMBLY BILL 1019

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- **609.047 Network directories. (1)** A defined network plan or a preferred provider plan shall make a current provider directory of all providers in the plan's network available to persons considering enrollment in the plan and to enrollees no less frequently than annually.
- (2) The defined network plan or preferred provider plan shall maintain a current provider directory on the plan's Internet site and shall ensure that the directory on the Internet site is updated no less frequently than quarterly. The defined network plan or preferred provider plan shall ensure that the public is able to view the Internet provider directory through a clearly identifiable link or tab without creating or accessing an account or entering a policy or contract number.
- (3) The defined network plan or preferred provider plan shall provide a print copy of the provider directory to an enrollee or prospective enrollee upon request.
- (4) The defined network plan or preferred provider plan shall do all of the following, regardless of whether the directory is electronic or in print:
- (a) Provide information in each directory on providers for each of the plan's covered services.
- (b) Prominently indicate in each directory which providers are accepting new patients at the time the directory is updated.
- (c) Accommodate the communication needs of persons with disabilities and persons with limited proficiency in English.

(END)