

utility should test all toll circuits early each morning and after storms in order that trouble may be promptly eliminated. On joint lines or when one utility uses the lines of another utility, trouble on circuits should be promptly reported to the utility responsible for the maintenance of the line. Accurate and convenient timing devices should be installed in order that toll charges may be correctly computed. The tone of voice used by operators is very important, particularly for toll service. They should cultivate not only a distinct articulation but low tones and pleasing voice. This would aid materially in giving satisfactory service at highest efficiency. A record of the condition of long distance circuits entering each exchange should be kept for the convenience of the utilities in properly maintaining their lines, and for the commission's information.

Chapter PSC 166

TELEPHONE EXCHANGE AREA BOUNDARIES

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PSC 166.01 Filing exchange-area map. (1) **FILING, PROCEDURE.** (a) After the effective date of this order, any telephone utility of this state may present to this commission a statement, accompanied by an accurate map, indicating the territory in any town or towns of this state in which said telephone utility presently proposes, subject to its filed extension rules, to make extensions of its lines and service at any time when such service may be requested or demanded by any person within the territory as thus designated.

(b) Proof of service of such statement and map upon all other telephone utilities furnishing service in the town or towns designated in such statement shall be furnished with the presentation thereof.

(c) Objections by such other utilities to the proposed extensions of lines or service indicated by such statement and map shall be filed with the commission within 20 days from the date of service of such statement upon any of such other utilities.

(d) Upon presentation of such statement and accompanying map to the commission, and proof of service of the same as above required, the commission will consider the same and, unless the commission within 60 days after such presentation of said statement and map shall consider and find that the proposed extensions of lines or service, or some part thereof, as indicated therein is not required by public convenience and necessity, then the said statement and accompanying map shall be filed, and such filing shall be considered as a full and complete compliance by the utility filing the same with the requirements of section 196.50 (2), Wis. Stats.

(2) **DETERMINATION BY COMMISSION.** If no objection to the extension of lines or service as indicated on any statement and map is filed within the time as above prescribed, the commission may upon due consideration and within the 60-day period as above provided, direct that such statement and map be accepted for filing; and such filing, pursuant to such direction, shall constitute a determination by the commission that it does not find that the extensions of lines or service, or both, as proposed in said statement and map are not required by public convenience and necessity.

(3) **FILING NOT DETERMINATIVE.** Neither the presentation nor the filing of any statement and map pursuant to the provisions of this order shall be determinative of the restriction of the undertaking of

service of the utility presenting the same to service within the territory designated in such statement and map, nor shall it be construed as limiting any statutory power of the commission.

PSC 166.015 Conforming maps. Every exchange area boundary map filed with the commission on and after June 1, 1943, shall conform to the following rules and every such map filed before that date shall be revised on or before September 1, 1943, to conform to such rules. Exhibit A attached is a specimen map which conforms to all of the requirements established by the rules herein adopted.

PSC 166.02 Maps kept available. In each exchange office of the filing utility to which the public shall have access there shall be kept available to the public an exchange area boundary map for that exchange which shall be the same as the map which is on file with the commission.

PSC 166.03 Form of maps. (1) All maps shall be photostated on a loose-leaf form of size 8½ x 11 inches, on paper of durable quality. Where printing is used type of size not larger than 8 point shall be used. Planograph or other reproduction processes equally durable may be used.

(2) Erasures or alterations in writing shall not be made on maps filed with the commission or on those filed in the exchange, and a sufficient margin without any printing thereon shall be allowed at the binding edge of each map, the margin allowed shall be approximately 1¼ of an inch in width.

PSC 166.04 Map, requirements. The printed matter on the map shall show:

(1) On the upper left-hand corner the exact name of the utility on the first line, the name of the exchange on the second line, and the names of the counties shown on the map on the third line.

(2) On the upper right-hand corner the P.S.C. of W. No. on the first line, the Sheet No. on the second line and the Amendment No. on the third line.

(3) On the lower left-hand corner shall be shown the code and/or symbols conforming with section PSC 166.05.

(4) On the lower right-hand corner shall be shown the method of P.S.C.W. acceptance on the second line, the date on the third line and the date that the map is effective on the fourth line.

PSC 166.05 Code. The following code and/or symbols shall be used on each map.

Note: Code or symbols omitted. They are set forth on the specimen map (Exhibit A) which may be obtained from the commission.

PSC 166.06 Changes. When changes are necessary, a new map incorporating such changes shall be filed and designated as a revised sheet. For example, the original map will bear the designation "Original Sheet No. ___", the revised map "First Revised Sheet No. ___".

PSC 166.07 Accompanying statement. All maps filed with the commission shall be accompanied by a statement of undertaking to serve on a sheet 8½ x 11 inches in size in the following form:

PUBLIC SERVICE COMMISSION

Undertaking to Serve

"The attached map, dated -----, delineates the boundary and territory of the ----- exchange in which the ----- Telephone Company now serves and will serve the public. The ----- Telephone Company undertakes, subject to its extension rules and filed tariffs, to make extensions of its lines and service at any time when such service may be requested or demanded by any person located within such territory as designated on such map.

"The ----- Telephone Company will not extend its lines and service beyond the territory and exchange boundary defined on the attached map, except

- (a) to serve persons located in the territory designated as open on such map.
(b) to continue service to customers presently located in foreign exchange territory as indicated on such map.

"Nothing in this undertaking is intended to limit the power of the Public Service Commission to direct the furnishing of service where the same is found to be required to meet the demands of public convenience and necessity."

By -----

Dated -----

PSC 166.08 Service of map and statement. (1) Service of the map and statement upon other telephone utilities furnishing service in the town or towns designated on such map should be made by addressing a letter to such utilities, enclosing a copy of the map and statement. The return of a copy of such letter, acknowledging receipt of the map and statement, shall be sufficient to constitute service thereof upon such utilities within the terms of the order.

(2) When a revision in the map is made, the service of the map and statement is required to be made only upon those telephone utilities which are operating in the town or towns in which the boundary line is changed by such revision. The other telephone utilities which may have theretofore been served with the original map and statement shall be furnished a copy of the revised map.

PSC 166.09 Letter of transmittal. All maps and statements filed with the public service commission shall be accompanied by a letter of transmittal indicating which of the exchange area boundary lines shown are common boundaries with adjoining utilities, the names of such other utilities, and, if any, the names of other utilities furnishing service in the town or towns shown on the map. Proof of service of copies of the map and statement on such companies pursuant to section PSC 166.08 should be attached.

PSC 166.10 Exhibit "A", exchange area boundary map.

Note: This specimen map is omitted. Copies may be obtained from the public service commission.

PSC 166.11 Exhibit "B", suggested statement required under section PSC 166.08.

-----, Wisconsin
-----, 1943
----- Telephone Company

- Gentlemen: Pursuant to order of the Public Service Commission of Wisconsin entered in docket No. 2-U-1840, we are attaching the following:
1. Map delineating the boundary of and territory served by the ----- Telephone Company.
2. Statement of the ----- Telephone Company's undertaking to serve in the territory designated on such map.

In the event you have any objection either to the territory served by the ----- exchange as shown on the map or the undertaking to serve therein as set forth in the statement, such objections are required to be filed with the public service commission within twenty days from the receipt by you of this notice.

Proof of service upon you of copies of such map and statement are required under the provisions of the above mentioned orders and, accordingly, you are kindly requested to sign the statement below and return to me two copies of this letter, retaining the third copy and the map, together with the accompanying statement, for your files.

----- Title
 ----- Telephone Company acknowledges receipt of the map and
 statement hereinabove described this ___ day of -----, 19____
 ----- Telephone Company
 By -----

 Title