

Chapter S-L 1

PROCEDURE AND PRACTICE

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Note: Chapter S-L 1 as it existed on December 31, 1975 was repealed and a new chapter S-L 1 was created effective January 1, 1976.

S-L 1.01 General provisions. (1) DEFINITIONS. In this chapter:

- (a) "Code" means the Wisconsin Administrative Code.
- (b) "Commissioner" means the commissioner of savings and loan or his authorized representative.
- (c) "Days" mean calendar days computed under section 990.001 (4) of the statutes.
- (d) "Statutes" mean the Wisconsin Statutes.

(2) COMMUNICATIONS ADDRESSED TO THE COMMISSIONER. All written communications, applications and documents may be mailed to or filed with the commissioner of savings and loan at Suite 401, 131 West Wilson Street, Madison Wisconsin 53702. The regular office hours of the commissioner's office are 7:45 to 11:45 a.m. and 12:30 to 4:30 p.m., Monday through Friday. The office is closed on Saturdays and Sundays and on holidays listed in section 16.30 (4) (a) of the statutes.

(3) FORM OF PLEADINGS. All pleadings and applications shall be filed with the commissioner in duplicate and shall be captioned "Before the Commissioner of Savings and Loan". Wherever practicable, all papers filed in connection with any hearing shall be typewritten on 8-1/2" by 11" paper.

(4) NOTICES. Hearing notices shall contain the date, time and location of the hearing, a short summary of the matter to be considered, and such other information as the commissioner may consider appropriate.

(5) SERVICE. Unless otherwise specified, all materials required under this chapter may be served by personal delivery or by mail, first class postage prepaid and properly addressed to the person to be served at his last known address. When notice is so mailed it shall be deemed to have been served when deposited in the U.S. mails.

(6) LOCATION OF HEARINGS. Unless otherwise required by law or ordered by the commissioner, all hearings conducted by the office shall be held at the office of commissioner of savings and loan at the address specified in subsection (2).

(7) HEARINGS OPEN TO THE PUBLIC. (a) Except as provided in paragraph (b), all hearings conducted by the office shall be open to the public.

(b) Where the subject of the hearing is information that law required the commissioner to keep confidential, that hearing or portion of a hearing may be closed to the public.

(8) **SUBPOENAS.** The commissioner may issue subpoenas to compel the attendance of a party or witness at a hearing, as provided in section 885.01 of the statutes.

(9) **TRANSCRIPTS.** (a) A transcript of each public hearing conducted in connection with a matter constituting a contested case within the meaning of section 227.01 of the statutes shall be made at the direction of the commissioner. A transcript may be made of other public proceedings before the commissioner, at the direction of the commissioner or upon request of an interested party establishing a reasonable need for a transcript of the proceeding.

(b) Any person desiring a copy of a transcript shall so indicate and shall pay the cost thereof. When the transcript is prepared upon request, the requestor shall also pay the cost of obtaining the original. However, if the commissioner determines that the cost of a transcript would result in an undue economic hardship to a person having a reasonable need for a transcript, a transcript or copy shall be provided at the office's expense.

(10) **EVIDENCE.** Rules of evidence are governed by section 227.08 of the statutes.

(11) **PRE-HEARING CONFERENCES.** (a) Before any hearing the commissioner may direct the parties to appear for a conference to consider:

1. The clarification of issues.
2. The necessity or desirability of amendments to any application or pleadings.
3. The possibility of admitting facts or documents which will avoid unnecessary proof.
4. The limitation of the number of witnesses.
5. Such other matters as may aid in the equitable disposition of the proceeding.

(b) The commissioner may make a memorandum summarizing the action taken at the prehearing conference and limiting the issues to those not disposed of by admissions or agreements among the parties. The memorandum shall be stipulated to by the parties and shall be controlling on the subsequent course of the proceedings, unless modified at the hearing to prevent manifest injustice.

(12) **ADJOURNMENTS.** For good cause shown, the commissioner may adjourn a hearing to be reconvened at the discretion of the commissioner on 10 days' notice to the parties or at a time stipulated by the parties.

(13) **INFORMAL DISPOSITION OF CASES.** Unless precluded by law, the commissioner may make informal disposition of any contested case by stipulation, agreed settlement, consent order or default. If following a prehearing conference the commissioner determines that there are no material issues of fact, the commissioner may issue an appropriate order based on the undisputed facts.

(14) **CONTENTS OF RECORD IN CONTESTED CASES.** The record in a contested case shall include:

(a) All applications, pleadings, motions, intermediate rulings and exhibits and appendices thereto.

(b) Evidence received or considered, including stipulations and admissions.

(c) A statement of any matters officially noticed.

(d) Any questions and offers of proof, objections, and rulings thereon.

(e) Copies of any correspondence received by the office in connection with the proceeding.

**History:** Cr. Register, December, 1975, No. 240, eff. 1-1-76; am. (10), Register, June, 1977, No. 258, eff. 7-1-77.

**S-L 1.03 Applications for new charters or additional or relocated office facilities.** (1) **SCOPE AND COVERAGE.** This section applies only to applications for a certificate of authority under section 215.40, 215.60 or 215.03 (8) of the statutes, or for the relocation of an office under section 215.03 (7) (b) of the statutes.

(2) **APPLICATION AND CONTENTS.** Applications shall be in such form and contain such information as the commissioner may from time to time prescribe. Unless requested by the commissioner or necessary to correct an error in an application, no interpretations, conclusions or additional statistical data will be accepted from the applicant with regard to an application that has been filed. The commissioner may refuse to receive an application until the applicant has submitted all required information.

(3) **NOTICE OF PUBLIC HEARING.** Upon receiving a properly executed application the commissioner shall schedule the application for public hearing, prepare an official notice of public hearings, and mail the notice to those associations designated in section 215.40 (7) of the statutes. The applicant shall publish the notice as required by section 215.40 (7) and, at or before the public hearing, furnish the commissioner with proof of proper publication.

(4) **NOTICE OF INTENT TO APPEAR IN OPPOSITION.** All persons who intend to appear in opposition to an application filed with the commissioner under this section shall, in writing not later than 6 days in advance of the scheduled hearing, so notify the commissioner and the applicant. If the objector is an association to which a copy of the official notice of public hearing was mailed under section 215.40 (7) of the statutes, notice of the association's intent to oppose the application shall be served upon the commissioner not later than 14 days in advance of the scheduled hearing.

(5) **SUBMISSION OF STATISTICAL DATA IN OPPOSITION.** (a) If an objector's opposition to an application is based in all or in part on disputed data, interpretations or conclusions contained in the application, the objector shall furnish the commissioner and the applicant with:

1. A list of any specific data or projections contained in the application which are disputed or challenged by the objector.

2. A list of any specific interpretations or conclusions challenged by the objector together with the reasons why the objector finds the interpretations or conclusions incorrect, misleading or inappropriate.

(b) If an objector believes that the application excludes data that should be considered when acting upon the application, the objector shall furnish the additional data it believes should be considered.

(c) All materials required under this subsection shall be served upon the commissioner and the applicant not later than 6 days in advance of the scheduled hearing.

(d) Unless controverted by materials received in accordance with this subsection, all information contained in an application shall be deemed to be uncontested. However, nothing in this subsection shall prevent any person giving notice under subsection (4) from engaging in a general discussion of the needs of the community to be served by the applicant or other considerations of public policy.

(6) CONDUCT OF PUBLIC HEARINGS. (a) Unless excused by the commissioner, all persons responsible for the preparation of the application shall be in attendance at the hearing and available for examination.

(b) Cross or adverse examination may be permitted only to the extent to which the commissioner deems necessary to fully disclose disputed material facts.

(c) The presentation made by each party may take such format as the party chooses. Unless additional time is allotted by the hearing officer under exceptional circumstances:

1. The applicant will be allowed 2 hours in which to make its presentation.

2. Objectors will be allowed a total of 2 hours in which to make their presentation.

3. At the conclusion of the presentation of the objectors the applicant will be allowed 30 minutes for rebuttal.

(d) Upon completion of the presentations by the applicant and any objectors, representatives of the commissioner's office may examine any witness or the author of any study submitted in connection with the application, to the extent that such representative deems necessary.

(e) Any party may present visual aids depicting information contained in written materials filed with the commissioner. The commissioner may mark visual aids for reference, but may dispose of any visual aid after all rights to appeal the commissioner's decision on the application have been waived or have lapsed.

(f) At the conclusion of a hearing at which an application is contested, each party will be afforded 14 days in which to submit briefs in summation. Unless requested by the commissioner, no new evidence may be submitted to the commissioner after the conclusion of the hearing.

(7) PARTIES OF RECORD TO BE FURNISHED WITH SUPPLEMENTARY MATERIALS. Unless otherwise directed by the commissioner, each party submitting materials to the commissioner pertaining to an application

on file shall serve copies of such materials upon all other parties of record.

**History:** Cr. Register, December, 1975, No. 240, eff. 1-1-76; am. (1), (3) and (4), Register, June, 1977, No. 258, eff. 7-1-77.

**S-L 1.05 Petition for rules.** Petitions for rules are governed by section 227.015 of the statutes.

**History:** Cr. Register, December, 1975, No. 240, eff. 1-1-76.

**S-L 1.07 Declaratory rulings.** Declaratory rulings are governed by section 227.06 of the statutes.

**History:** Cr. Register, December, 1975, No. 240, eff. 1-1-76.

**S-L 1.09 Complaints against associations.** (1) WHERE TO COMPLAIN. Any person who has a complaint against a savings and loan association doing business in this state and has been unable to resolve the matter to his satisfaction after discussing his complaint with the management of the association involved may complain to the office of commissioner of savings and loan in person, in writing, or by telephoning the office at (608) 266-1821.

(2) CONTENTS OF WRITTEN COMPLAINTS. Written complaints to the commissioner must contain:

- (a) The name and address of the complainant.
- (b) The name of the association or person complained of.
- (c) A concise statement of the facts underlying the complaint.
- (d) A request for specific action by the commissioner.

(e) Whenever possible, if the complainant has discussed the matter with a representative of the association, the names of those persons at the association with whom the complainant has discussed the complaint.

(3) PROCEDURE UPON RECEIPT OF A WRITTEN COMPLAINT. (a) Upon receiving a written complaint the commissioner shall review the charges. If the respondent is an association which has, with other financial institutions, formed a board to hear complaints, the commissioner may refer the complaint to such board, provided that no officer, director or employee of the association complained against participates as a member of the board in processing the complaint. If there is no such board, or if after using the complaint board the complainant or the respondent seeks further aid from the commissioner's office, the commissioner shall investigate the complaint.

(b) If after the investigation the commissioner finds probable cause to believe that there has been a violation of an administrative rule promulgated by the commissioner's office or of any provision of chapter 215 of the statutes, he shall forward a copy of the complaint to the respondent and immediately endeavor to correct the probable violation by conference, conciliation, persuasion or order. If the commissioner determines that conference, conciliation, persuasion or order have corrected the alleged violation, he shall dismiss the complaint and so notify the parties. However, if the commissioner determines that efforts at conference, conciliation, persuasion and supervisory orders have been unsuccessful in correcting the alleged

violation, he may proceed to hold a hearing on the complaint. After such a hearing the commissioner shall make written findings of fact and conclusions of law, and may make such orders as he deems just and reasonable.

(c) If after investigation the commissioner finds probable cause that there has been a violation of a law or rule enforced or administered by another person or agency, he shall forward a copy of the complaint and a summary of his investigation to that person or agency, and shall take such follow-up action as he may deem appropriate.

(d) If after investigation the commissioner finds no probable cause, or when he refers a complaint for action by another person or agency, he shall so notify the complainant and the respondent.

**History:** Cr. Register, December, 1975, No. 240, eff. 1-1-76.

**S-L 1.11 Hearings on alleged code or statute violations.** (1) **SCOPE AND COVERAGE.** This section applies only to these hearings instituted by the commissioner on complaint or otherwise to determine whether there has been a violation of chapter 215 of the statutes or of an order or rule promulgated thereunder.

(2) **NOTICE REQUIREMENTS.** In addition to those items specified in S-L 1.01 (4), the notice of hearing shall:

(a) State with reasonable particularity the reason of the complaint and the allegations made; and

(b) Notify the respondent that it must answer the allegations in writing not less than 10 days before the hearing.

(3) **ANSWER REQUIRED.** (a) The respondent shall answer all allegations in writing. The answer must contain:

1. A specific denial of each of the allegations which are controverted by the respondent; and

2. A statement of any new matter constituting a defense.

(b) Unless the time within which an answer must be filed is extended for good cause shown, each material allegation which is not controverted in a written answer filed within 10 days of the hearing shall be taken as true.

(4) **SCHEDULING OF HEARINGS.** Hearings shall be convened not more than 60 days nor less than 30 days from the date notice of hearing is served upon the parties.

**History:** Cr. Register, December, 1975, No. 240, eff. 1-1-76.

**S-L 1.13 Communications with members.** (1) **MEMBERS' RIGHT TO COMMUNICATE.** (a) Although under section 215.26 (8) of the statutes, no person may be furnished with a partial or complete list of members, each member of a mutual savings and loan association shall have the right to communicate with other members of the association as provided in this section.

(b) This section does not apply to any communication which:

1. Without expressed factual foundation, impugns character, integrity or personal reputation, makes charges concerning improper