Fiscal Estimate - 2023 Session

☐ Updated	Corrected Su	upplemental				
LRB Number 23-4688/1	Introduction Number AB	3-0813				
Description Department of Corrections reporting of complaints in state correctional institutions						
Fiscal Effect						
AppropriationsRever	ease Existing absorb within agen					
Permissive Mandatory Permi	ease Revenue School	ernment Village				
Fund Sources Affected Affected Ch. 20 Appropriations GPR FED PRO PRS SEG SEGS 20.410(1)a						
Agency/Prepared By	Authorized Signature	Date				
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Fiscal Estimate Narratives DOC 1/22/2024

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Description						
Department of Corrections reporting of complaints in state correctional institutions						

Assumptions Used in Arriving at Fiscal Estimate

This bill requires the Department of Corrections (DOC) to establish and maintain on its website an interactive reporting system that is updated every 72 hours and that reports all of the following complaint data for each state correctional institution: 1. The total number of complaints filed in the current calendar year. 2. For every complaint filed, all complaint data, disaggregated, in a format that is searchable by each category of information contained in the complaint and that does not contain any personally identifying information for a person in our care (PIOC) or employee of the state correctional institution. The reporting system must be established within six months of the bill's passage.

This legislation would have both one-time and ongoing fiscal impacts on the Department of Corrections. Currently, the Department tracks all complaints made by PIOCs on the Inmate Complaint Tracking System (ICTS), a DOC internal database system. On request, a confidential complaint report meeting the requirements of this bill can be provided to any member of the Legislature. If this bill is enacted as written, the Department's Bureau of Technology Management would need to be able to extract data from the internal inmate complaint database and make it available on a public-facing data reporting platform. There would be a \$35,000 one-time cost associated with automating the upload process to refresh the available data every 72 hours. There is also an annual cost of \$35,000 for on-going hosting, support and maintenance costs to maintain the data extraction process and to host DOC's data on the reporting platform. Finally, it is unclear if the development of the extract process and the set-up of the public-facing reporting platform could be accomplished within the timeline required.

Were this legislation amended to require the dashboard be updated monthly, the Department may be able to upload the data manually, eliminating the one-time up-front cost to automate the process. The Department would still incur an annual cost of \$35,000 to support and host the data on a reporting platform.

Should the intent of this legislation be to track employee complaints as well as PIOC complaints, the Department will have to build a database system at indeterminate cost. Currently, the Department does not have a centralized internal database akin to ICTS for employee complaints. A similar system would have to be developed to ensure easier data extraction and reporting.

Long-Range Fiscal Implications