



## Fiscal Estimate Narratives

DOT 3/13/2013

LRB Number	13-0153/2	Introduction Number	AB-0056	Estimate Type	Original
<b>Description</b> Indication of veteran status on an operator's license or identification card and granting rule-making authority					

### Assumptions Used in Arriving at Fiscal Estimate

Assumptions Used in Arriving at Fiscal Estimate

#### BILL SUMMARY

This bill allows a person applying for a driver license (DL) or Identification (ID) card to have a signifier identifying them as a veteran or disabled veteran on the DL or ID card. Applicants would be required to provide verification from the Department of Veterans Affairs proving they qualify for veteran/disabled veteran status.

DOT would also be authorized to promulgate rules to establish a veteran disability rating code. These rating codes could offer three tiers of disability which would be identified on the DL or ID card. A signifier of level of disability would be placed on the DL/ID if requested.

Thus, there could be five (5) possible veteran signifiers under this bill – Veteran; Disabled Veteran; Disabled Veteran Tier 1; Disabled Veteran Tier 2; and, Disabled Veteran Tier 3.

#### ASSUMPTIONS

This proposal would require DOT to place a signifier of veteran/disabled veteran status on DL/ID products upon request and proof. Currently, there are 427,527 veterans in Wisconsin (7.4% of the population). DMV will be required to provide training to Field Services staff in order to implement this bill, and we expect additional processing involved in issuance of these products.

The application for a DL/ID card will require modifications to include a question asking the applicant if he or she is a veteran/disabled veteran of the U.S. Armed Forces and wish to have his or her veteran status indicated on their DL/ID card. The cost for producing and printing these new forms and updating the DMV website would be approximately \$12,000.

The DOT computer system for issuing DL/ID cards would require programming by information technology (IT) staff in order to facilitate the placement of veteran status on the product. The estimate for doing this is approximately \$50,560.

The estimated cost of creating a web application for veterans to apply for a duplicate product by uploading required verification documentation, and have the DL/ID card mailed upon approval is \$248,865. The web application would not be a mandatory part of the implementation of this legislation. It is an optional upfront cost that, if undertaken, would allow eligible veterans to upload their verification to the DMV through the Internet, and to apply for the duplicate driver license / ID product with the Veteran identifier, without having to visit a DMV customer service center. It would reduce long-term costs by reducing visits to DMV customer service centers by veterans seeking the addition of their identifier prior to the expiration of their product, thereby minimizing the need to add staff to mitigate wait time impacts arising from increased traffic volume at service centers.

To apply a veteran or disabled veteran identifier on the DL/ID card, MorphoTrust, the outside vendor who manufactures Wisconsin DL/ID cards, will be required to create a new design template for issuing the cards. The estimated cost for changing the template to display the veteran identifier is \$65,000.

To implement this new process, DOT would need to provide training to our Field Services staff. These employees would have to be trained to identify the documents provided as proof of the applicant's veteran status, determine what the appropriate status is, answer possible questions from the public and applicant's relating to the veteran indicator on a DL or ID card and what is required to obtain one, and to complete the processing of the product to enter the veteran indicator on the DL/ID product. The cost of the training

necessary to provide these services would be approximately \$5,000.

## CONCLUSIONS

To implement this proposal, DMV will be required to update and print DL/ID application forms, update the DMV website, make programming changes to the DMV computer system used to issue these cards. The Department may also promulgate rules to establish a three tiered veteran disability rating code.

### **Long-Range Fiscal Implications**

Long-Range Fiscal Implications  
See above.

## Fiscal Estimate Worksheet - 2013 Session

Detailed Estimate of Annual Fiscal Effect

Original
  Updated
  Corrected
  Supplemental

<b>LRB Number</b> 13-0153/2		<b>Introduction Number</b> AB-0056	
<b>Description</b> Indication of veteran status on an operator's license or identification card and granting rule-making authority			
<b>I. One-time Costs or Revenue Impacts for State and/or Local Government (do not include in annualized fiscal effect):</b>			
There are one time costs associated with implementing this bill, totaling \$132,560-\$381,425. They are as follows: IT programming - \$50,560-\$299,425, Design costs with vendor MorphoTrust -\$65,000, Forms update - \$12,000, Staff training \$5,000.			
<b>II. Annualized Costs:</b>		<b>Annualized Fiscal Impact on funds from:</b>	
		Increased Costs	Decreased Costs
<b>A. State Costs by Category</b>			
State Operations - Salaries and Fringes	\$		\$
(FTE Position Changes)			
State Operations - Other Costs			
Local Assistance			
Aids to Individuals or Organizations			
<b>TOTAL State Costs by Category</b>	<b>\$</b>		<b>\$</b>
<b>B. State Costs by Source of Funds</b>			
GPR			
FED			
PRO/PRS			
SEG/SEG-S			
<b>III. State Revenues - Complete this only when proposal will increase or decrease state revenues (e.g., tax increase, decrease in license fee, ets.)</b>			
	Increased Rev		Decreased Rev
GPR Taxes	\$		\$
GPR Earned			
FED			
PRO/PRS			
SEG/SEG-S			
<b>TOTAL State Revenues</b>	<b>\$</b>		<b>\$</b>
<b>NET ANNUALIZED FISCAL IMPACT</b>			
	<u>State</u>		<u>Local</u>
NET CHANGE IN COSTS	\$		\$
NET CHANGE IN REVENUE	\$		\$
<b>Agency/Prepared By</b>		<b>Authorized Signature</b>	<b>Date</b>
DOT/ Steve Krieser (608) 266-1114		Stephanie LaSage (608) 267-3703	3/13/2013